NCRB STAFF CELEBRATE INTERNATIONAL YOGA DAY ON 21st JUNE, 2020 WITH FAMILY

"Yoga is an invaluable gift of India's ancient tradition. It embodies unity of mind and body; thought and action; restraint and fulfillment; harmony between man and nature; a holistic approach to health and well-being."

-Hon’ble PM Shri Narendra Modi.

The theme for this year's International Yoga Day was “Yoga at Home and Yoga with Family” in view of the COVID-19 pandemic. NCRB staff performed yoga at home with their family members. Shown above are some glimpses celebrating International Yoga Day 2020.
I am happy to bring out the NCRB Newsletter for the second quarter of the year 2020. I would like to take this opportunity to share with you some of the major activities that were undertaken in the Bureau during the quarter.

The Bureau celebrated International Yoga Day on 21st June, 2020. The theme for this year’s International Yoga Day was “Yoga at Home and Yoga with Family”.

Cri-MAC portal which provides sharing of crime and criminal information among police units in the country, has also been hosted on NIC Cloud. The access of the portal has been extended to 27 States/UTs.

During the lockdown period, five(5) national level webinars were conducted to sensitize the field level officers about the use and importance of IT on different topics. It was heartening to see a large participation from Police as well as other Departments, which has further motivated and guided the Bureau to promote the online training modules during the prevailing COVID crisis.

During the quarter, Bureau has shared 12915 Cyber Tipline Reports on child pornography with the respective States/UTs. For taking necessary legal action. A new software has been developed in-house to push the Cyber Tips to NCRP (National Cybercrime Reporting Portal).

Under Automated Matching Services, 1,94,451 alert emails were sent during the quarter to States/UTs including 1,94,203 emails on matching of missing/recovered persons and 248 emails on matching of stolen/recovered vehicles.

Regarding the Central Citizen Services, 5089 hits were reported during the quarter. 874 Citizens used the ‘Missing Person Search’ and 3396 citizens used the ‘Generate Vehicle NOC’ services. In 302 logins, matches were found in ‘Missing Person’ service and in 297 logins, Vehicles were found in suspicious category while generating the Vehicle NOC.

All our annual publications are up to date. The Hindi version of publications viz. Prison Statistics India-2018 and Accidental Deaths & Suicides in India-2018 have been uploaded on our website.

During this period, customized version of National Automated Finger Print Identification System (NAFIS) was installed at NCRB Headquarter for conducting User Acceptance Test (UAT). The System is likely to be fully operational throughout the country by October this year.

NCRB is taking all the preventive measures in the background of COVID-19.

Our staff remain committed to provide best services to police units and citizens. 

Jai Hind!

RamPhal Pawar
Director, NCRB
## Status of CCTNS Implementation (as on 31st May 2020)

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Activities</th>
<th>As on 31.05.2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>No. of PSs having Network Connectivity</td>
<td>15501/16050 (97%)</td>
</tr>
<tr>
<td>2</td>
<td>No. of PSs where complete hardware has been commissioned</td>
<td>15376/16050 (96%)</td>
</tr>
<tr>
<td>3</td>
<td>No. of PSs where CCTNS Software has been deployed</td>
<td>15214/16050 (95%)</td>
</tr>
<tr>
<td>4</td>
<td>No. of PSs entering IIF 1 to IIF 5 in CAS</td>
<td>84%</td>
</tr>
<tr>
<td>5</td>
<td>Entry of IIF 1 to IIF 6 in CAS during month</td>
<td>81%</td>
</tr>
<tr>
<td>6</td>
<td>No. of IIF 8 to IIF 11 &amp; other forms in CAS during the month</td>
<td>61%</td>
</tr>
<tr>
<td>7</td>
<td>CCTNS generated FIR Forms (IIF 1) submitted to Court during the month</td>
<td>79%</td>
</tr>
<tr>
<td>8</td>
<td>Quality of CCTNS Data checked</td>
<td>35 out of 36 States/UTs</td>
</tr>
<tr>
<td>9</td>
<td>Data Migration done</td>
<td>91%</td>
</tr>
<tr>
<td>10</td>
<td>Data Replication</td>
<td>35 out of 36 States/UTs</td>
</tr>
<tr>
<td>11</td>
<td>No. of personnel that have been trained for CCTNS</td>
<td>94%</td>
</tr>
<tr>
<td>12</td>
<td>Technical Setup for handling CCTNS</td>
<td>66%</td>
</tr>
<tr>
<td>13</td>
<td>DR established and functional</td>
<td>32 out of 36 States/UTs</td>
</tr>
<tr>
<td>14</td>
<td>State Citizen Portal Services</td>
<td>36 out of 36 States/UTs</td>
</tr>
<tr>
<td>15</td>
<td>Fund Utilization (Fund for O&amp;M not included by some states)</td>
<td>88.7%</td>
</tr>
</tbody>
</table>
1. Cri-MAC portal has been hosted on NIC Cloud. The access of the portal has been extended to 27 States/UTs.

2. National level webinar was conducted on 5th June 2020 to sensitize the field level officers to know how to use and reap the benefits of the Cri-MAC application. 78 senior officers attended the webinar.

3. DO letters were sent to DGsP/IGsP and Nodal Officers of all States/UTs regarding the alert emails sent on automated matching of Missing Persons and Stolen Vehicles based on CCTNS’ national level database. During the period (April-June 2020), 1,94,451 alert emails were sent to States/UTs including 1,94,203 emails on automatic matching of missing persons and 248 emails on automatic matching of stolen vehicles.

4. During the period (April-June 2020), 5089 hits were reported on the Central Citizen Services. 874 Citizens used the ‘Missing Person Search’ and 3396 citizens used the ‘Generate Vehicle NOC’ services. In 302 logins, matches were found in ‘Missing Person’ and in 297 logins, Vehicles were found in suspicious category while generating the Vehicle NOC.

5. Triple Talaq data is being shared with MHA on weekly basis. 219 cases were registered during the quarter.

6. STQC, Kolkata resumed security audit of CAS State Application and shared the first cycle audit report for CAS state Java stack.

7. Photography and Videography of Crime Scene Mobile App was developed in-house and made operational at NCRB Virtual Machine for pilot testing by the Southern Range, Delhi Police.

8. Access of Bharat Net connectivity extended to 67 Police Stations in Chhattisgarh, Himachal Pradesh, Jharkhand, Madhya Pradesh, Punjab, Odisha, Uttar Pradesh and Uttarakhand. CCTNS is now accessible here through Bharat Net.

9. Updated Request For Proposal (RFP) for procurement of AFRS released on 22.06.2020.

10. Connectivity between Jaipur Finger Print Bureau and NCRB NAFIS Server established under NAFIS Project.

11. Monetization of CCTNS Citizen Services proposal has been sent to MHA for approval.

12. E-committee of Hon’ble Supreme Court held series of VC meetings with Central Project Coordinators (CPC) of all High Courts to enable district courts to use FIR and Charge sheet data from CCTNS. NCRB installed the relevant APIs in States Himachal Pradesh, Mizoram, Manipur and Arunachal Pradesh where no System Integrator was available. Further, ICJS team and NCRB coordinated with various stakeholders and resolved the issues related to connectivity, master data mapping etc. Except Arunachal Pradesh, Goa, DD-NH, Mizoram, Nagaland and Puducherry, A & N Islands and Lakshadweep, all other States district courts are ready to consume CCTNS data. Issues in these States are also being resolved.

13. Concept Note on publishing Proclaimed Offenders’ information on Central Citizen Portal, as per directions of Hon’ble Supreme Court in the matter of Criminal Appeal No. 1000 of 2011, finalized with MHA on 18th June 2020. Letters in this regard were also sent to DGsP and CCTNS Nodal officers of all States/UTs for issuing instructions to PS level officers to mandatorily fill the Proclaimed Offenders’ details along with photographs in the CCTNS application.
15. Concept Note on Modus Operandi Bureau (MOB) and Back Office prepared and sent to MHA.

16. Financial bids of technically qualified bidders of RFP of Managed Service Provider of MOOC platform finalized and L1 have been recommended by the Committee.

17. CISCO Prime software (NOC) has been installed and configured for the network monitoring.

18. IPS (Intrusion Prevention System) Signatures and its Callback Detector's version have been updated for discovery, monitoring and mitigation of new cyber threats.

19. As per Advisory of NCIIPC (National Critical Information Infrastructure Protection Centre), we have blocked malicious URLs through proxy, reported as payload of threats. An advisory in this regard has been sent to Information Security Officers to sensitize them about spear phishing technique which inserts Cobalt Strike malware into victim's machines and Hajime IoT Malware.

20. In compliance with the NISPG( National Information Security Policy & Guidelines), IT Security Branch is devising IT Security Policies for NCRB. As of now, six out of 29 policies of IT Security Framework have been formulated and circulated to all the ISOs of NCRB for implementation and compliance.

21. A Network Operation Centre (NOC) has been procured and it is being made operational. The NOC will enable IT Security Branch to effectively supervise, monitor and manage network and services, etc.

22. Further, in order to achieve real-time protection against viruses/malwares/threats, IT security branch is also hardening security of IT Infrastructure by blocking of ports, updating & patching of the operating system, software, antivirus solution, and joining client machines on domain.

23. For cyber awareness, prompt detection & mitigation of threats, IT security branch has drafted and circulated Security Bulletin Volume-5.

24. IT Security branch has prepared and circulated Cyber security tips on working from home in order to mitigate threats observed on Bureau’s network.

**Core Application Software (CAS)**

1. New Form (Form No. 21) regarding for sending Email alerts from CAS Centre for Missing persons & Vehicle Matching has been incorporated in PRAGATI Report.

2. Antecedent verification of 761 GEP (Global Entry Programme) applicants has been carried out in CCTNS Database and verification requests received from Investigating Agencies were processed using CAS Centre Application. 761 verified records were updated on GEP Portal during the quarter.

3. CCTNS DB dump of Uttarakhand, Punjab and Delhi states was uploaded on NDC DB server to start live SDC-NDC data replication.

4. NCRB has resolved the issue of the state of Madhya Pradesh regarding assignment of CCTNS LAN IP to CCTNS MP while raising Port Opening Requests on FARPS.

5. NCRB has helped the state of Meghalaya in resolving the issue of accessing FTP server.
Setting up of National Cybercrime Training Centre (NCTC) at NCRB Hqrs. under I4C

1. DO letters from Director, NCRB were sent to DGsP of all States/UTs requesting utilization of CyTrain portal for training of LEAs on Cybercrime Investigation. 627 Police officers from States/UTs have registered and enrolled on CyTrain portal.

2. Till date, (i) 48 trainees have been awarded Certificate for the course "Cybercrime Awareness for Police Officers"; (ii) 30 trainees have been awarded Certificate for the course "Cybercrime Investigation: Hands-on Approach" and (iii) 201 trainees have been awarded Certificate for the course "Responder Track: Basic Course" through CyTrain portal.

Cyber Crime Prevention against Women & Children (CCPWC) & National Center for Missing & Exploited Children (NCMEC) Cyber Tipline Reports

- Bureau being the Central Nodal agency, has ensured to make the Cyber Crime Portal operational. Various issues reported by Police on different types of problems were resolved by the Bureau. Actions were taken on the communications received from citizens. Feedbacks were also being received from citizens and police, through the portal, which were taken care of and timely replied. Issues reported by citizens through MHA’s CyberDost account are being forwarded to NCRB for taking required actions. Bureau has taken proper action on these issues also.
- Bureau has downloaded, segregated State/UT wise, and shared 12915 Cyber Tipline Reports with the respective States/UTs, during the period of April-June 2020, through password protected CDs. Passwords were separately shared with States/UTs to secure contents. To avoid sending CDs and effectively monitoring the actions on Cyber Tips shared with States, new Software has been developed in-house to push the Cyber Tips to NCRP and same has been tested. Efforts are being made to implement same in live environment. Since downloading of Cyber Tips was taking time, Bureau has developed API to fetch these Cyber Tips in faster manner. The whole process of downloading of Cyber Tips from NCMEC, State/UT wise segregation, and pushing to NCRP is being made automated.
- As being empowered by MHA through a Gazette notification, Bureau also issued two notices to all ISPs under section 79 (3) (b) of IT Act to block the access / remove the objectionable contents.
- To assist the CCPWC Monitoring Team, 09 IT professionals were also hired. Issues related to helpline were resolved with the help of BSNL. Traffic report for helpline number was shared with States for taking necessary actions. RTI related to CCPWC/NCRP have been replied.
- IT infrastructure procured under CCPWC budget is being installed. Presently, Bureau has suggested MHA to change certain headings in the report generated through NCRP, in order to make it simpler to comprehend.
### State Level Meetings attended by NCRB Officers through VC

<table>
<thead>
<tr>
<th>S.No</th>
<th>State/UT</th>
<th>Date of Meeting</th>
<th>Purpose of Meeting</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>All States/UTs</td>
<td>20.05.2020 and 21.05.2020</td>
<td>Crime in India Publication</td>
</tr>
<tr>
<td>2.</td>
<td>Arunachal Pradesh</td>
<td>01.05.2020</td>
<td>SEC (State Empowered Committee) Meeting</td>
</tr>
<tr>
<td>3.</td>
<td>Haryana</td>
<td>21.05.2020</td>
<td>SEC (State Empowered Committee) Meeting</td>
</tr>
<tr>
<td>4.</td>
<td>Manipur</td>
<td>12.05.2020</td>
<td>SAC (State Apex Committee) Meeting</td>
</tr>
<tr>
<td>5.</td>
<td>Arunachal Pradesh</td>
<td>21.05.2020</td>
<td>SAC (State Apex Committee) Meeting</td>
</tr>
<tr>
<td>6.</td>
<td>Haryana</td>
<td>27.05.2020</td>
<td>SAC (State Apex Committee) Meeting</td>
</tr>
<tr>
<td>7.</td>
<td>Gujarat</td>
<td>28.05.2020</td>
<td>SAC (State Apex Committee) Meeting</td>
</tr>
<tr>
<td>8.</td>
<td>Chandigarh</td>
<td>30.05.2020</td>
<td>SAC (State Apex Committee) Meeting</td>
</tr>
</tbody>
</table>

### Training/ Workshop/ Meeting/Walk-through conducted through VC

<table>
<thead>
<tr>
<th>S.No</th>
<th>Training Conducted by NCRB</th>
<th>Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Conducted one day online tutorials on ICJS/CCTNS for 260 Officers (including senior officers) and staff posted at RPF, Baroda House and other locations of RPF via Railnet Cisco WebEx.</td>
<td>02.05.2020</td>
</tr>
<tr>
<td>2.</td>
<td>Sh. Pawan Bhardwaj, JAD(States) attended the High Powered Committee meeting to consider SAP for FY 2020-21 under the MPF scheme.</td>
<td>29.06.2020</td>
</tr>
<tr>
<td>3.</td>
<td>Conducted the Pre-bid meeting for selection of Agency for Development &amp; Implementation of Machine Language(ML) &amp; Natural Language Processing(NLP) Based Analytics on FIR Data.</td>
<td>03.06.2020</td>
</tr>
</tbody>
</table>
Other Miscellaneous Activities

1. Regular monitoring of CCTNS Citizen Portals of all States/UTs are available through Digital Police Portal.
2. Web-VPN for users of NCRB for accessing e-Office from homes has been created as e-office has been implemented and used extensively during the lockdown period to mitigate the impact.
4. Reply sent to JCPDPB Cell through MHA regarding the questions/points raised by the Members of the Joint committee on Personal Data Protection Bill, 2019 at the sitting held on 17th March 2020.
5. RFP for selection of Agency for Development & Implementation of Machine Language (ML) & Natural Language Processing (NLP) based analytics on FIR data has been published on CPP portal and same has also been uploaded on the NCRB website.

1) Reminder DO letters were sent to the States/UTs requesting to furnish the error free data for Crime in India and Accidental Deaths & Suicides in India on 15.04.2020, 12.05.2020, 01.06.2020, 10.06.2020 and 18.06.2020 for publications.
2) Reminder DO letters were sent to the Prison Departments of States/UTs requesting to furnish the error free data for Prison Statistics India on 15.04.2020, 12.05.2020, 29.05.2020, 08.06.2020 and 18.06.2020.
3) Video conference meetings were held under the Chairmanship of Joint Director, NCRB for non-receipt of data/clarifications and early submission of data for the publications of Crime in India-2019 and Accidental Deaths & Suicides in India on 20th May 2020 and 26th June 2020.
4) Video conference meetings were held by Joint Director(Admin), NCRB for non-receipt of data/clarifications and early submission of data for the publication of Prison Statistics India-2019 on 18th & 19th May 2020 and 24th June 2020.
5) Relevant inputs have been provided to WS Division, Ministry of Home Affairs for framing reply to Lok Sabha US Question No. 4013 dt 18.03.2020 with regard to the Parliament Assurance of Ministry of Law and Justice.
6) The filled in questionnaire of UN-CTS by UNODC based on our publications related to ‘Crime in India’ and ‘Prisons Statistics India’ has been sent to UNODC on 08th June 2020.
7) Hindi version of our publications viz. Prison Statistics India-2018 and Accidental Deaths & Suicides in India-2018 have been uploaded on our website on 01.06.2020 and 11.06.2020 respectively.
8) Replies were given for 133 RTI applications and 04 RTI Appeals during the period.
We all are amid an extraordinary situation emerging out of the global pandemic and the consequent lockdowns. With this unprecedented lockdown scenario, everything has come to an abrupt halt and the training institutions are no exceptions. In such situation, e-learning has emerged as the most effective option - both for the trainees as well as for the trainers.

NCRB Training Branch has conducted five webinars for Police Officers in this quarter. The topics of the webinars were focused on a variety of subjects which were designed to meet the day-to-day and emerging needs of law enforcement agencies. The webinar sessions were delivered by the eminent and distinguished speakers.

Following are the list of webinars conducted by Training Branch during the quarter, April-June 2020:

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Topic of the Webinar</th>
<th>Date</th>
<th>Number of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cri-MAC Application</td>
<td>05-06-2020</td>
<td>78</td>
</tr>
<tr>
<td>2</td>
<td>IBM Cognos- An Aid To Law Enforcement Agencies</td>
<td>05-06-2020</td>
<td>58</td>
</tr>
<tr>
<td>3</td>
<td>Artificial Intelligence- An Aid To Investigation</td>
<td>12-06-2020</td>
<td>208</td>
</tr>
<tr>
<td>4</td>
<td>Exploring Important Technologies For Law Enforcement Agencies</td>
<td>18-06-2020</td>
<td>78</td>
</tr>
<tr>
<td>5</td>
<td>Leveraging Technology and Innovation for a Smart Workforce in Police Services</td>
<td>25-06-2020</td>
<td>51</td>
</tr>
</tbody>
</table>

Dr. Prabhakaran Poornachandran, speaker of the webinar held on 18 June 2020.  
Shri Golok Kumar Simli, speaker of the webinar held on 25 June 2020.
Capacity Building/Training

Few glimpses of the webinars conducted at NCRB, New Delhi.
Capacity Building/Training

AI & Robotics

AI (ML) – DNA Phenotyping

Why Traditional methods may not be enough!

AI in Law Enforcement

Process of Building AI Solution

Extracting Features using NLP
**Interpol Cases**

Central Finger Print Bureau (CFPB) of NCRB received a total number of 11 Search references and NIL record slips from Interpol wing of CBI, CGO Complex, New Delhi, during the second quarter of the year 2020.

**Finger Print Document Cases**

CFPB/NCRB deals with the document cases received from various agencies of Government as well as from PSUs i.e. Institute of Banking and Personal Selection, Insurance, Recruitment Agencies and CAPFs etc. During this period, a total of 52 document cases were disposed by CFPB, New Delhi Branch.

**National Automated Fingerprint Identification System (NAFIS)**

1. During lockdown in the country, meetings were conducted through VC on 01.04.2020, 08.04.2020, 15.04.2020, 16.04.2020 & 22.04.2020 under the chairman ship of JD (CCTNS) with ‘Smart Chip’ to review the progress of NAFIS related activities.
2. During this period, customized version of National Automated Finger Print Identification System (NAFIS) was installed at NCRB Headquarter for conducting User Acceptance Test (UAT). 77 test cases were prepared for this UAT and all these test cases were executed. It was felt that few test cases needed to be executed in different ways for assessing the real performance of NAFIS and this activity would be taken up during the last week of July.
3. NAFIS UAT was demonstrated by M/s Smart Chip from 18.05.2020 to 03.06.2020. The formats for various system generated reports have been demonstrated and discussed till 20.06.2020. UAT Report consolidating all suggestions/feedbacks has been submitted on 29.06.2020.
4. Total of 6.90 lakhs records of legacy Finger Print data has been migrated from CFPB and Delhi Finger Print Bureau has shared 3.96 lakhs of digitized data and out of which 2.23 lakhs have been migrated into NAFIS. Current NAFIS database size is 9,13,741 records (as on 30.06.2020).
5. M/s Smart Chip informed that all the hardwares of NAFIS have been dispatched to Data center at NCRB Hqrs., Disaster Recovery center at NDC, Bhubaneswar, all States Fingerprint Bureaux, Districts/ Commissionerates. Thus, hardware transportation has been completed safely and securely. However some of the items are in transit and yet to be delivered at their respective destinations.
6. Letters were sent to all States/UTs requesting to furnish the list of users for NAFIS and also requesting to furnish IP addresses for installing the delivered work stations.
7. NAFIS Security plan and network architecture was scrutinized and in this regard NIC and NCIIPC were consulted. Necessary approval has been communicated to the solution provider requesting to implement the security features. As per the recommendation of NIC, process was initiated to set up exclusive VPN facility at NCRB Hqrs.
8. Digitization activity has been resumed at NCRB Hqrs. on 19.06.2020 and about 2000 Finger Print slips of Uttarakhand have been digitized and 6200 Finger Print slips have been digitized at Bhopal.
In compliance with NISPG guidelines, IT Security Branch has been devising IT Security Policies for NCRB. As of now, six out of 29 policies of IT Security Framework have been formulated and circulated to all the ISOs of NCRB for implementation and compliance.

A Network Operation Centre (NOC) has been procured and it is being made operational. The NOC will enable IT Security Branch to effectively supervise, monitor and manage network and services, etc.

Further, in order to achieve real time protection against viruses/malwares/threats, IT security branch is also hardening security of IT Infrastructure by blocking of ports, updating & patching of operating system, software, antivirus solution, and joining client machines on domain.

General Branch

Apart from responsibilities of house keeping of the office complex, procurement of consumable and non-consumable items and providing logistical support to the offices, the General Branch had managed to implement various campaigns/movements as per the directions of Ministries. The following are the activities undertaken by the General Branch during the second quarter of the year.

1. As a part of the preventive measures taken by the Bureau to contain the spread of COVID-19, the entire NCRB building including hostel rooms are being regularly sanitized following hygiene protocols. Social distancing and rotation of staff have been followed by effective use of E office tools.

2. Thermal scanning and touchless hand sanitization are being done at the main entrance of the NCRB building. Sensor based tabs and soap dispensers have been placed in the washrooms.
Some more glimpses of the celebration of International Yoga Day with the theme “Yoga at Home and Yoga with Family”.
Adminstration

- Sh. Subhash Chand, DEO-B retired on 31.5.2020.
- Smt. Sangeeta Gupta, DEO-A was promoted to the post of DEO-B w.e.f. 1.6.2020.

हमारा प्रयास—हिन्दी का विकास

1. ‘भारत में अपराध – 2018’, ‘भारत में जल सांख्यिकी – 2018’ तथा ‘भारत में दुर्घटना एवं आत्महत्या – 2018’ के पुरकाशनों का हिन्दी भाषा में अनुवाद किया गया। इनमें से दो पुरकाशन; ‘भारत में जल सांख्यिकी – 2018’ तथा ‘भारत में दुर्घटना एवं आत्महत्या – 2018’ का हिन्दी संस्करण ब्यूरो की वेबसाइट पर अपलोड भी किया जा चुका है। इसके अलावा के.अं.छा.ब्यूरो के ‘भारत में अंगुलिद्धाप-2019’ के अनुवाद का पुनरीक्षण-कार्य भी चल रहा है।

2. मार्च, 2020 को समाप्त तिमाही रिपोर्ट को तैयार करके गृह-मंत्रालय पुरे-परे पूरा किया गया। इसके अलावा ब्यूरो के विभिन्न अनुभागों से पुरापूरा अनुवाद कार्य को भी सही समय में पूरा करके दे दिया गया।

3. गृह मंत्रालय, राजभाषा विभाग द्वारा जारी वार्षिक कार्यक्रम 2020-2021 में सरकारी कामकाज हिन्दी भाषा में किए जाने के संबंध में विभिन्न दिशा-निर्देशों की जानकारी का संक्षिप्त संकल्प ब्यूरो के सभी अनुभागों को पूरे पूरे किया गया।
Shri Ram Phal Pawar, Director, NCRB addressing the participants of the Webinar.