No. DCT(104)/CCTNS/NET-COR/108/2012/NCRB

Government of India
Ministry of Home Affairs
National Crime Record Bureau

East Block-7, R K Puram
New Delhi-110066
Dated 18th Apr 2012

To

All CCTNS Nodal Officers

Sub: Performance Bank Guarantee (PBG) of BSNL as per draft SLA requirement – reg

Sir,

With reference to the signing of MoA between NCRB and BSNL for providing network connectivity under CCTNS project, BSNL has raised their concern on some clauses of the MoA prior to its signing which also includes Performance Bank Guarantee clause (PBG) in the draft SLA under Annexure VI of MOA which needs to be signed between local BSNL circle and State/UT CCTNS Nodal Officer for providing network connectivity in their respective States/UTs.

The issues raised by BSNL against MoA are as follows:

i. Bandwidth in VPNoBB & VPNoWiMAX connectivity: Minimum bandwidth of 256Kbps cannot be committed

ii. Article 3 – Point 5: Addition of the clause “Payment to BSNL for both the portions shall be made by MHA without waiting for receipt of money from DIT”

iii. Article 4 – Table 3A, 3B & 3D: Table shall contain prices exclusive of taxes only

iv. Annexure VI (SLA) – Point 8: Removal of SLA exclusion time i.e., Period between 2000 hrs and 0800 hrs, for calculation of uptime

v. Annexure VI (SLA) – Point 22(J): Performance Bank Guarantee has been sought by MHA/NCRB against advance payment

All the above concerns as raised by BSNL are under active consideration in MHA and hence States/UTs are advised not to delay the release of payment against the demand note as raised by local BSNL circles in lieu of the PBG.

Once a suitable decision has been taken by MHA on the issues raised by BSNL, the same will be communicated to all the States/UTs for further information and necessary actions accordingly.

Yours Sincerely

(P. R. K. NAIDU)
JD (CCTNS)

Copy to:
1. JS(CS), MHA for information
2. Sh. Sharad Trivedi, AGM, BSNL for information