

## **I. ACHIEVEMENTS**

1. Usage of CCTNS
  - i. Detection of Cases & Gangs/ Habitual Offenders
  - ii. Matching of Un-identified Dead Bodies and Missing Persons
  - iii. Tracing of Stolen Vehicles
  - iv. Criminal record check for Police verification/ Antecedent verification/ Passport verification etc. done using CCTNS database without delay.
  - v. SMS Alerts and Generation of Reports & Registers including Daily Situation Report/ MCR
  - vi. Recovery of lost data
2. Uniformity in data (IIF 1-7 and other forms) across police units in the country
3. Online GD Entry in PSs and direct filling of FIRs in CAS has made false implication of persons difficult and GD has become much stronger and acceptable evidence in the Courts as it is being written continuously.
4. View FIR functionality available on Police citizen portals as per Supreme Court guidelines
5. Details of arrested & wanted persons are available on Police citizen portal, as per Supreme Court guidelines.
6. Dashboard for senior officers displays various up to date information about his/her jurisdictions
7. SMS alerts generated to inform complainants about registration of FIRs, arrest of accused, charge sheet of cases etc.
8. Search & Query functionality on National and State level databases
9. Criminal record check of applicants of Global Entry Program (GEP) of USA done by NCRB

## 10. Good practices adopted by States/UTs

Development of Mobile Application for ease of access of various police related services to the citizens

- i. **Complaint Registration** (Talanagana, Jharkhand, HP, Pudducherry, J & K, Tamilnadu, MP, Maharashtra, J&K)
- ii. **Online lodging of FIRs for Motor Vehicle Theft and Property Theft** (Delhi, Chhattisgarh, UP)
- iii. **Himmat, E-Saathi, E-Beatbook, Traffic Police, Senior Citizen** – Delhi
- iv. **Track missing child/Person** (HP, Andhra Pradesh, Chhattisgarh, Delhi, Gujarat, MP)
- v. **Un-Identified Dead Body Matching** (Chhattisgarh, Andhra Pradesh, Maharashtra, MP)
- vi. **Passport Verification/Domestic Help Verification** (Gujarat, Jharkhand)
- vii. **Citizen Tip** (Maharashtra, MP)
- viii. **Shakti, online traffic E-Challan& Crime Control** – Jharkhand
- ix. **Citizen Help App and E-FIR** – Uttar Pradesh
- x. **SMS based Vehicle Monitoring System** – Nagaland

## 11. Various additional modules have been developed by States/UTs by customizing CAS as per their specific requirements e.g.

- a. Tamil Nadu has developed a module allowing complainant/Victims and Insurance Companies to request for downloading relevant documents, including FIR copy, PM copy, Motor Vehicle Report on minimal payments basis.
- b. Enterprise Search: Analytical search engine for Suspect by Name, Crime Number, Mobile Number etc. (AP/Telangana)
- c. Criminal Intelligence System (CIS): Search & Match Missing persons & UIDB, Criminals & MO etc. (AP/Telangana)
- d. Under Ground/Extremist Organisation Module (Manipur, Odisha)

- e. HRMS, FSL Module (Odisha, Haryana)
- f. Traffic Management System (HP, Tripura, Odisha)
- g. Integration with Court, Knowledge Repository/ Digital Library SMS Gateway (Karnataka)
- h. Passport Integration (Assam)
- i. Dynamic Queries and BI Tools (Maharashtra, MP)

12.NCRB has developed and shared various Citizen (Bouquet of 9 citizen services viz. complaint registration & status check, view FIR, emergency SOS help, locate PS, vahansamanvay etc.) and Police centric (Get Latitude & Longitude of Scene of Crime etc.) Mobile App templates to States/UTs and States have customized the same for ease of accessing various police related services.

13.National Digital Police Portal was launched on 21/08/2017, and it allows search for a criminal / suspect on a national data base apart from providing various services to citizens like filing of complaints online and seeking antecedent verification of tenants, domestic helps, drivers etc. (<https://digitalpolice.gov.in/>).

14.Some of the many success stories of CCTNS are enclosed as Annexure "A"

**Annexure "A"**  
***SUCCESS STORIES OF CCTNS***

SL	Status	Success Stories
1	Maharashtra	An unidentified dead body was matched with missing person detail in CST police station, Mumbai South. Case was closed as the complainant found the missing person in unidentified dead body.
		Accused named Suresh Sitaram was arrested with CR .Ratnagiri police station used search and query to identify other complaints registered against Suresh and used the results for making the case strong.
		Denial of bail was given in 37 cases in Chandrapur using search and query to identify other crimes committed historically by accused in 37 cases.

		2098 e-complaints and 4138 Service request disposed till date
		Number of hits on citizen portal is 1225124 and Number of SMS sent to citizen for various citizen services till date is 37,71,966
2	Telangana	In Telangana State Assembly question hour, details of SC/ST cases were called out seamlessly from CCTNS database
		Previously DCRBs submitted manual reports to SCRB. Now SCRB Reports is being generated through CCTNS database and DCRBs are reducing the Staff.
		Character verification request is being carried out seamlessly with CCTNS database, thereby increasing the credibility of the department.
		CCTNS enabled the department to identify 74 persons having criminal background nature during the recruitment process in which 10,500 participants aspired to join Police services.
		465 MIS reports are being generated out of the CCTNS in the state of Telangana to facilitate to review/take strategic decisions by senior officers.
		100% online FIRs, which makes accuracy of reports and transparency
		With the help of 100% data digitization, senior officers are able to review the crime online without paper i.e., paperless office
		Citizens can raise online petitions and system instantly sends an SMS confirmation when a concerned Police station receives the request, thereby increasing the credibility of the department.
3	Gujarat	In Kheda district, Nadiad police station offences under (1) FIR No. I- 26/18 IPC 392,114 (2) FIR No. I-36/18 IPC 392,114 (3) FIR No. I-37/18 IPC 392,114 was registered. While investigating offence related to chain snatching, investigation officer used egujcop data to get the vehicle owner's information from incomplete vehicle number. During the investigation it was found that the accused was involved in more than twenty five criminal offences related to chain snatching. Thus. Serious crime was detected using e-gujcop data.

		<p>In Gandhidham district, police arrested a person involved in motor cycle theft cases. Police recovered three motor cycles from him. Using Vehicle search application of e-gujcop database, the vehicle owners were traced and police detected three theft cases which were registered in three different police stations (1) Gandhidham B-division FIR No. I-192/18 IPC 379 (2) Adipur Police station FIR No. I-2/18 IPC 379 (3) Gandhidham A-division FIR No. I-133/17 IPC 379 &amp; FIR No. I-157/17 IPC 379 of Gandhidham district.</p> <p>Using eGujCop Database, antecedents of 34,000 candidates were searched across all the Police Stations of the State, out of which antecedents of 2000 candidates were found to be suspicious. Deeper investigation revealed criminal background of approx. 500 candidates. The antecedent search for the 34,000 candidates was completed in about 12 hours 16 minutes.</p>
4	Delhi	Identification and apprehension of 76 Proclaimed Offenders in the year 2017, linking with the FIRs and finally delivering the justice to the sufferers.
5	Madhya Pradesh	<p>Preventive Action taken against Habitual Offenders by searching Criminal Record in CCTNS database. Chandrapur (15th Sept. '15 till date) – 4,805 Amravati Rural (1st May '17 till date)– 1,220</p> <p>Recovery of data: State was able to cope up with the damage occurred during the Farmers' agitation, one of such Police Station of district Dewas called Bagli was burnt, but as the data was digitized hence it could be recovered from CCTNS again and restored once again when the PS was re-established.</p> <p>In Bhopal, a truck and its cleaner were forcibly hijacked and matched with an unidentified dead-body was found in the district Khargone which was 400 K.M. away from Bhopal.</p>
6	Andhra Pradesh	<p>DGP conducted Crime review meetings with Unit Officers on CCTNS Data</p> <p>Tracing of absconded person after 2 years with aadhar search. In Prakasam District, Cr. No. 17/2014 u/s 302, 380 r/w 34 IPC, Chirala II Town Police Station the accused Ch. Purnachandra Rao whereabouts were traced at Visakhapatnam</p> <p>Antecedent verification by SB people for Passport verification is done over CCTNS Data additionally.</p>

7	Assam	Online police verification report submission for PRC services. Earlier the process is manual where DC office submits the request to SP office for submission of police verification report
8	Odisha	State abolished manual registers from Police Stations from 1st January 2018. Manual generation of FIRs have been done away. All FIRs are being drawn through CCTNS. Daily Management reports are being generated for monitoring cases by senior officers of the state.
9	Punjab	Creation of Central Helpdesk: CCTNS helpdesk has been established at PPHQ for resolving the issues related to CCTNS application, which is providing the effective resolution for all the issues/queries received from Distt/PSs.
10	Rajasthan	Manual intervention in publishing of FIR has been eliminated. FIR's with predefined Acts and Section are not published, while others are publishing automatically. Provision has also been made for not publishing specific FIR based on local conditions.
11	Tamil Nadu	A utility application called "Crime Analytic and Data Visualization Application" has been developed and incorporated in the Officers Portal. A special drive to match the missing persons with UIDB. Using this utility was conducted and 12-missing persons were matched with unidentified dead bodies in March -2018.
12	Jharkhand	Currently, CCTNS and Digital Police Portal are being used by all PS for investigation purpose and for getting criminal history.