

Dated: December 01, 2017

Limited Tender Notice

Sub: Tender for upgradation of RAM and Hard Disks of Servers – reg.

Sealed tenders are invited for supply, installation & commissioning of RAM and Hard Disk of various Servers as per details given in the Annexure-I of the Tender Document. The terms and conditions governing the Tender are as under:

1. The tender document can be downloaded from the website of the Bureau (<http://ncrb.gov.in>) or CPP portal of Government of India.
2. The sealed tenders are to be submitted in prescribed format on your business letter head duly stamped and signed and dated on each page as their unconditional acceptance to the terms prescribed by the NCRB. Details/supporting documents wherever applicable, if attached with the tender should be duly authenticated by the vendor/s. No over-writings shall be accepted unless authenticated with full signature of the vendor/s.
3. Each tenderer shall submit the tender in two separate sealed envelopes, Part 'A' & 'B' along with EMD should be put in envelope No. 1 (Please mark the envelope as "**No. 1 – Technical Bid**"), Envelope No. 2 will contain only Part 'C' (Please mark the Envelope as "**No.2 – Financial Bid**"). Both the sealed envelopes bearing No. 1 and 2 are to be put in main envelop i.e. Envelope No. 3.
4. The sealed tender duly superscribed, "**Tender for upgradation of RAM and Hard Disks of Servers**" **due on December 22, 2017**", should be addressed to **Jt. Assistant Director (DCT)** and must be delivered at the National Crime Records Bureau, NH-8, Mahipalpur at 2nd Floor. on or before **3.00 PM of December 22, 2017**. Tenders received after the stipulated date and time shall not be entertained.
5. NCRB shall have the right to assess the competencies and capabilities of the Tenderer by going through the credentials given in the Technical Bid and on the basis of such credentials, NCRB may reject the candidature of the Tenderer without assigning any reason. In such case(s) the Financial Bid shall not be opened for that particular Tenderer. The Financial Bid of only those parties who qualify in the technical scrutiny shall be opened.
6. Prices quoted should be 'FOR' NCRB, Mahipalpur premises and should be inclusive of all charges viz. installation, acceptance test and warranty services in line with the server in which the same is being installed.
7. The terms "acceptance test" imply running of supplied material for 24 hours daily for 15 working days. If the RAM or Hard Disk, so supplied fails in acceptance test, the same shall be liable to be rejected. During the acceptance test, replacement of cards/devices/ Hard Disks shall not be permitted.

8. The bidder should be an Authorized Channel Partner of the Principal Manufacturer. The bidder has to submit an Authorization letter from the Principal Manufacturer in this regard to bid. Further, bidder has to ensure that only genuine RAM and Hard Disks are being offered, such material does not develop any fault in the Server and does not void the warranty of Servers installed.
9. Warranty period in both cases i.e. RAMs and Hard Disks will be three years from the date of installation.
10. Though NCRB prefers to deal with manufacturers/principal manufacturers directly, it may also consider the offers received through its authorized channel partners, provided the principal authorizes the said channel partner in this regard.
11. The bidder has to ensure delivery of the RAMs and Hard Disks within 07 days of placing the order. In case, delay is beyond 07 days without any valid reason, NCRB reserves the right to forfeit the EMD amount submitted. Further, NCRB may at its discretion cancel the order and arrange to procure the same from the next bidder on the panel/open market at the sole risk, cost and responsibility of the vendor.
12. Successful bidder has to submit a non-revocable bank guarantee equivalent to 5% of the total ordered value including taxes, if any; valid for the equivalent time of the parts supplied i.e. 3 years.
13. No advance payment will be made to successful bidder. Further, payment is subject to installation and acceptance of equipment and receiving of required bank guarantee at NCRB.
14. Vendor will be fully responsible for onsite comprehensive maintenance free of charge during the warranty period and in case of default, vendor has to ensure replacement of the faulty equipment with the same, equivalent or higher configuration otherwise NCRB has the right to arrange maintenance at vendor's risk, cost and responsibility. In such case, deductions will be made from the Bank guarantee submitted.
15. The rates quoted should be valid for at least 90 days from the date of opening of quotations.
16. The tenderers are required to deposit an earnest money of **Rs. 50,000/- (Rupees Fifty Thousand only)** by way of demand draft drawn in favour of "**AO, PAO, DCPW**", payable at "New Delhi". The tender not accompanied with earnest money shall be rejected summarily.
17. The earnest money of unsuccessful tenderers will be refunded without any interest/bank commission/collection charges after the order has been issued in favour of successful party.

18. EMD amount of the successful tenderer will be refunded without any interest/bank commission/collection charges after the order has been executed successfully and payment to the vendor for the procurement has been settled as per the terms and conditions of the purchase order and acceptance test period is over.
19. The EMD of the bidder shall be forfeited in the following circumstances:-
- (i) The bidder withdraws his bid;
 - (ii) The bidder does not accept the Purchase / Work Order;
 - (iii) The bidder fails to supply goods / services as per the terms of the Tender and Purchase / Work Order.
 - (iv) Any other justified reasons e.g. misleading or wrong information in the Bid, violation of the terms and conditions of the Tender, involvement in forming ring / cartel, submission of multiple bids in different names etc.
20. Kindly submit duly filled in and signed Declaration & Acceptance of Terms and conditions, as per Performa enclosed in Annexure – 1

GENERAL:

- a) All disputes, differences, claims and demands arising under or pursuant to or touching the contract shall be referred to the arbitrator to be appointed by the MHA, New Delhi. The award of the sole arbitrator shall be final and binding on both the parties under provisions of the Arbitration and Conciliation Act, 1996 or any statutory modifications on re-enactment thereof as in force. Place of such arbitration proceedings shall be at Delhi.
- b) The Bureau reserves the right to accept or reject any or all tenders including the lowest tender/s without assigning any reason at its sole discretion and the decision of the Director, NCRB will be final and binding on all concerned.
- c) The quantities indicated in Annexure-1 are tentative and may be increased/decreased at the sole discretion of the NCRB and the vendor shall have no right to claim any minimum/definite volume of business.

Annexure – 1

Sl. No.	Details of Servers	Currently installed RAM type	Est. Qty.*	Currently installed HDD type	Est. Qty.*
1.	Fujitsu Primergy RX2540 M1 (Servers to be upgraded = 04)	16 GB - Dual channel DDR4-2133 (1066 Mhz) Part No. M393A2G40DB0-CPB	16 Nos.	HDD SAS, 12 Gb/s, 1.2 TB, 10,000 rpm, hot-plug, 2.5-inch, enterprise	16 Nos.
2.	Lenovo 3650 M5 Rack Server (Servers to be upgraded = 03)	16 GB DDR4 2400T	12 Nos.	HDD SAS, 12 Gbps, 1.2 TB, hot plug, 2.5 inch, 10K RPM G3HS (Part No. 00WG700)	15 Nos.
3.	HCL Infiniti Global Line 2700 HC (Servers to be upgraded = 04)	8 GB FB-DDR2 416 Mhz 4 GB DDR3 REG ECC 1333 Dual x 4 Nos 2 GB DDR2 FBDECC 667 Mhz	12 Nos 6 Nos. 4 Nos.	146 GB SAS 15K RPM 3.5" HDD 300 GB SAS 15K RPM 3.5" HDD	6 Nos. 3 Nos.

We M/s _____ hereby provide consent that we are in a position to supply and install the above required hardware items as per specification and ensure their genuineness. We also declare that the parts quoted / supplied would have warranty of 3 years w.e.f. date of their installation.

Name, Signature & Stamp of the Company