

आप्स(104)/प्रो-सर्वर/122/16/रा.अ.रि.ब्यूरो

भारत सरकार

गृह मंत्रालय

राष्ट्रीय अपराध रिकॉर्ड ब्यूरो

पूर्वी खण्ड - 7, आर. के. पुरम,

नई दिल्ली - 110066.

दिनांक - 08.08.2016

सेवा में,

संलग्न लिस्ट के अनुसार

**विषय - निविदा सूचना के संबंध में ।**

श्रीमान,

इस पत्र के साथ संलग्न निविदा नोटिस का अवलोकन करें ।

इस संबंध में राष्ट्रीय अपराध रिकॉर्ड ब्यूरो में 'सर्वर्स, नैस व अन्य हार्डवेयर / सॉफ्टवेयर की आपूर्ति व संस्थापना' के लिए विख्यात विक्रेताओं / मौलिक उपकरण उत्पादकों / वितरकों से मुहरबंद उद्धरण आमंत्रित किए जाते हैं ।

विस्तृत निविदा नोटिस इस पत्र के साथ संलग्न है । सभी प्रकार से पूर्ण निविदा आमंत्रित करने की अंतिम तिथि दिनांक 29.08.2016 को सायंकाल 1530 बजे तक है ।

भवदीय,



(संजीव कुमार सक्सेना)

उपनिदेशक (डी.सी.टी.)

संलग्न - उपरोक्तानुसार

**OPS(104)/PRO-SERVER/122/16/NCRB**  
**Government of India**  
**Ministry of Home Affairs**  
**National Crime Records Bureau**

**Date: 08/08/2016**

**Notice inviting Tender**

Sealed quotations are invited from reputed vendors / OEMs / Distributors for “**Supply & Installation of Servers, NAS & other hardware / software**” at NCRB, New Delhi.

**A. BIDDING PROCEDURE:**

1. Quotations are invited in two Bid systems, (1) Technical and (2) Financial.
2. Quotations for Technical and Financial bids should be sealed separately and enclosed in a single sealed envelope clearly indicating “Tender for Supply & Installation of Servers, NAS & other hardware / software” and addressed to Director General, NCRB and must be delivered to “Data Centre and Technical Branch, National Crime Records Bureau, East Block-7, R K Puram, New Delhi-110066”.
3. The last date of submission of sealed quotations is **29.08.2016 upto 1530 hrs.** No Bids will be accepted after due date & time. Bureau will not be responsible for any postal/courier delay and also for reasons beyond the control of this office.
4. The technical / financial bids shall be opened on **30.08.2016 at 1100 hrs.** in the presence of the bidder or their authorized representative. Only one representative shall be allowed to attend.
5. Technical bids must contain the EMD in the form of Demand Draft of Rs. 50,000/- (Rupees Fifty Thousand only) drawn in favour of the “AO, PAO, DCPW” payable at New Delhi. EMD draft of unsuccessful bidders will be refunded without any interest on written request of the tenderers.
6. No earnest money is required from the suppliers who are on panel of NISCI and registered suppliers of DGS&D / NSIC. However, necessary proof of registration should be enclosed with the bid to avail the exemption. Technical Bids without EMD, if applicable will be summarily rejected
7. In case less than four Technical bids are received, due to inadequate competition, the same may not be opened and more tenders may be called. Financial bids of only those tenderers whose technical offers are found proper and who qualify for contract shall be opened.
8. Interested parties, if they so desire, may contact Sh. J.N. Prajapati, Jt. Asstt. Director, Data Centre & Technical Branch, East Block – 7, R.K. Puram, New Delhi on any working day between 10:30 AM to 04:30 PM for further information about said items before quoting the rates.
9. Copy of the tender is also available on the website <http://ncrb.nic.in> and CPP portal of Government of India.

## **(B) OTHER TERMS & CONDITIONS / SCOPE OF WORK:**

1. The scope of work is to **“Supply & Installation of Servers, NAS & other hardware / software”** as per requirement of the Bureau. Technical specifications of Servers, NAS & other hardware / software to be supplied is mentioned in Annexure-1 of the tender document. However, this Bureau reserves the right to decide the required quantity / configuration of Servers / Operating System / licenses etc. at the time of placing the order.
2. The tenderers are required to quote their lowest rate per unit for Servers / software mentioning complete configuration, warranty details, percentage of VAT, delivery period and discount / DGS&D approved rate, if any.
3. The financial bid should be valid for a period of not less than 90 days from the opening of bid.
4. The Servers & required software are to be supplied within a maximum period of 4 weeks from the date of award of Purchase Order (PO) by the Bureau. If firm fails to do so without submitting any valid reason, EMD deposited with the Bureau, may be forfeited.
5. The bidder should be authorized dealer / business partner from OEM. Certificate to this effect needs to be attached along with the bid failing which bids will not be considered.
6. The bidder / OEM should have at least one office/ establishment in Govt of NCT Delhi for satisfactory after sales service. Please attach the copy of property tax bill/electricity bill/telephone bill/ Lease agreement etc. in support of this.
7. Hypothetical or conditional Tender will not be entertained. Tender once submitted shall not be allowed to be withdrawn or altered. If the tender is withdrawn or altered by the concerned party at any time after it is submitted, appropriate action may be taken.
8. No advance payment will be made by this Bureau. Payments will be made only after successful supply, installation and configuration of Servers along with Operating System at NCRB, New Delhi.
9. In the event of any dispute, Director General, NCRB shall be the sole arbitrator and his decision shall be final and binding on both the parties.
10. Overwriting / over-typing or erasing of the figures which render it doubtful or ambiguous are not allowed and shall render the tender invalid.
11. The NCRB will deal with the tenderer directly and no middle-man/ agents/ commission agents etc. should be asked by tenderer to represent their cause and they will not be entertained by the NCRB.
12. The OEM Company may submit a bid either in its own name or through any of the authorized dealer, who has to provide supply / service to the Bureau.
13. The firm is required to supply and install the Servers at East Block-7, R.K. Puram, New Delhi premises or its proposed new premises at Mahipalpur, New Delhi. No extra charges for delivery & installation/configuration will be paid by the Bureau.
14. The bidder should submit minimum two orders regarding supply & installation/configuration of Servers along with technical bids.

15. Also performance statement / letter from minimum two clients should be enclosed with technical bid.
16. A copy of the VAT/ST/CST/PAN No. of the firm should be submitted along with technical bids.
17. The bidding firms should have their own Branches/ offices in NCT of Delhi.
18. The bidder is required to have a minimum turnover of INR 50 Lakhs for last 3 years, and documentary proofs such as bank statements / audited balance sheets for the same needs to be submitted for the same.
19. The copy of the Bid shall be typed or printed and all the pages numbered consecutively and shall be signed and stamped by the bidder or a person or persons duly authorized. All pages of the original bid shall be signed and stamped by the person or persons authorized for signing the bid. The bids submitted shall be sealed properly.
20. Not more than one independent and complete bid shall be permitted from a bidder.
21. Bidder is required to submit a declaration as per Annexure-3 of the tender notice.
22. The Bureau does not bind itself to accept the lowest or any other offer and Director General, NCRB reserves the right to accept or reject any or all of the offers either in full or in part without assigning any reason.

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OPS(104)/PRO-SERVER/122/16/NCRB  
Government of India  
Ministry of Home Affairs  
National Crime Records Bureau

**PROFORMA FOR TECHNICAL BID**

1. Name of the Bidder:
2. Type of Firm : (Proprietary, Ltd, Pvt. Ltd., PSU, others) (Give Details)
3. Head / Regd. office address:
  - a. Postal
  - b. Fax No.
  - c. Contact person's Name, Telephone No, e-Mail address
4. Office address in NCT of Delhi:
  - a. Postal
  - b. Fax No.
  - c. Contact person's Name, Telephone No, e-Mail address
5. Please enclose copies of:
  - a. Certificate of Registration No. :
  - b. PAN/TAN
  - c. Service Tax
  - d. Sales Tax
6. Address of service centre (if any):
7. Details of EMD deposited :
  - a. Draft No. :
  - b. Bank details :
  - c. Amount :
  - d. Validity :
  - e. Payable to :
8. Have you ever failed to complete any work awarded to you? If so, give complete details.
9. Have you enclosed minimum two orders regarding supply & installation/configuration of Servers?
10. Have you enclosed bank statements or audited balance sheets for the last 3 financial years ?
11. Have you enclosed performance statement / letter from minimum two clients?
12. Any Quality certification attained by the firm? (if yes, enclose copy)
13. Have you enclosed necessary proof of being authorized sales / service provider / dealer / business partner of OEM?
14. Have proforma as per annexure-1 (technical specification of Servers) have been duly filled-in and signed along with company seal?

I/We hereby certify that the information furnished above is full and correct to the best of my/our knowledge. I / We also read all the terms & conditions mentioned in tender notice and hereby confirm to accept the same.

Date:  
Place:

(Name & Signature of the authorized signatory)  
with office seal

**A. Technical Specification of One Server**

S.No.	Feature	Required Parameter	Detail of parameter, if different from required parameter (to be submitted by bidders)	Complied (Y/N)
<b>A</b>	<b>General:</b>			
A1	Make & Model	To be specified by the bidder		
A2	Architecture	Intel based architecture		
A3	Form Factor	19" rack mountable server (2U)		
<b>B</b>	<b>Processor &amp; Memory specifications:</b>			
B1	Processor	Dual Intel Xeon E5-2600 series v4 (30 MB Cache, 3.0 Ghz or higher, 12 cores per CPU or higher) supporting Intel Virtualization Technology.		
B2	RAM	256 GB DDR4 memory		
<b>C</b>	<b>Storage</b>			
C1	HDD Type	Total inbuilt storage 8 TB having SAS HDD of 10 K or higher – hot pluggable		
C2	Raid Controller	Hardware RAID controller for latest or higher RAID levels (RAID levels 0,1,0+1,5) with 1 GB or higher cache.		
<b>D</b>	<b>Peripherals &amp; Interface</b>			
D1	Network interfaces	Six Nos Gigabit Ethernet ports. The ports shall be on two cards supporting 1+1 fail over and load balancing. Ports on motherboard shall be treated as one card.		
D2	Optical Drive	DVD R+W		
D3	Expansion slots	Minimum 4 Nos. free PCIe slots		
D4	USB ports	8 USB ports out of which at least 2 USB ports on front		
D5	Other ports	Minimum 1 VGA, 1 Serial		

<b>E</b>	<b>Graphic Support:</b>	<b>Nvidia Quadro series</b> Graphics card with CUDA support and Virtual Desktop Infrastructure with up to 32 concurrent users.		
<b>F</b>	<b>I.</b> Operating System Certifications & Virtualization Software Support	Microsoft Windows Server 2012 R2, Windows Server 2008 R2, VMware VSphere ESXi 5.0, 5.5, 6.0 or higher with operations management : all editions viz. Essentials, Essentials Plus, Standard, Enterprise, Enterprise Plus, Desktop etc., SUSU Linux Ent. Server, RHEL 7, RHEL 6, RHEL 5, Citrix XenServer		
	<b>II.</b> Regulatory Certifications	The server should conform to the following regulations or equivalent: <ul style="list-style-type: none"> <li>• FCC - Verified to comply with Part 15 of the FCC Rules, Class A</li> <li>• UL/IEC 60950-1</li> <li>• CSA C22.2 No. 60950-1</li> <li>• NOM-019</li> <li>• IEC 60950-1 (CB Certificate and CB Test Report)</li> <li>• CE Mark (EN55022 Class A, EN60950-1, EN55024, EN61000-3-2, EN61000-3-3)</li> <li>• CISPR 22, Class A</li> <li>• TUV-GS (EN60950-1 /IEC60950-1,EK1-ITB2000)</li> </ul>		
<b>G</b>	<b>Other Requirements:</b>			
G1	Power supply	2 x hot-plug redundant power supply		
G2	Cooling fans	Redundant hot swappable fully populated cooling fans		
G3	Management	Integrated Remote Management port for monitoring, alerting, troubleshooting (via secure web GUI, telnet), Remote virtual media, OS deployment etc.		
G4	Operating System	Not to be included along with the Server		
G5	Monitor/Keyboard/Mouse	Not to be included along with the Server		
<b>H</b>	<b>Rack Mount Kit</b>	Should provide rack mounting kit and Rails to mount the Server on Rack. Rack Cable ARM should also be provided.		
<b>I</b>	<b>Warranty:</b>			
	Onsite warranty of minimum 36 months from the date of Installation / commissioning of the Server & its Software at NCRB			

**B. Technical Specification of other Hardware / Software:**

<b>Sl. No.</b>	<b>Hardware / Software Type</b>	<b>Description of Hardware / Software</b>
1.	NAS Solution	Network Attached Storage (NAS) with 32 TB storage capacity and RHEL / VMWARE / Citrix / Windows certified.
2.	KVM Switch	USB 8 ports KVM switch with all required cables for all 8 ports to manage the Server as per Annexure – 1.
3.	Virtualization Software	VMWare vSphere 6 Standard for 1 processor (Per CPU) with 1 year Production support & vCenter Server 6 Standard for VSphere 6 (per instance) with 1 year production support.
4.	RDBMS	Microsoft SQL Server 2012 R2 Standard

**Authorized signatory of Company with Seal**



**PROFORMA FOR FINANCIAL BIDS \***

S.No.	Item Name	Qty.	Base Cost (Rs.)	Taxes ** (Rs.)	Total Cost Including taxes (Rs.)
1.	Server as per specification mentioned in Annexure – 1	1 Set			
2.	Network Attached Storage (NAS) with 32 TB Storage capacity and RHEL / VMWARE / Citrix / Windows certified.	1 No.			
3.	USB 8 ports KVM switch with all required cables for all 8 ports to manage the Server as per Annexure – 1.	1 No.			
4.	VMware vSphere 6 Standard for 1 processor (Per CPU) with 1 year Production Support	Per CPU based			
	vCenter Server 6 Standard for vSphere 6 (per instance) with 1 year production support	Per instance based			
5.	Microsoft SQL Server 2012 R2 Standard	1 No.			

\* It is mandatory to quote prices for all the items mentioned in the price schedule

\*\* Taxes rate should be clearly mentioned.

We accept that the rate quoted above shall remain valid for a period of 90 days from the date of opening the bids. The products shall be supplied within a period of 4 weeks from the date of placing Purchase Order on us.

(Signature and seal of the Bidder)

**UNDERTAKING**

I / We M/s \_\_\_\_\_ hereby undertake that I / We have completely studied the tender document and certify that I / We are in a position to supply the required items. I / We also agrees to all the terms & conditions of this tender notice.

I/ We also undertake that our firm has not been barred or blacklisted by any of the Central / State Government / Departments / Organizations / Central or State PSU.

(Authorized Signature)

Stamp

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